

## Curriculum Vitae

### Liv Flindt Mathiesen

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Language: Danish, English (German)  
Position: Innovation Consultant, Project Manager and Team Coordinator

#### Education

2015: Project Management, Implement Consulting group  
2013: Copenhagen Business School, MSocSc. Management of Creative Business Processes  
2010: The Royal Danish Academy of Fine Arts – Schools of Architecture, Design and Conservation; Industrial Design. MA  
2006: The Royal Danish Academy of Fine Arts – Schools of Architecture, Design and Conservation; Industrial Design. BA



#### Career overview

2012 - 2015 Innovation Consultant, Project Manager and Team Coordinator, Syddansk Sundhedsinnovation (SDSI)  
2011 - 2012 Innovation Consultant and Project Manager, Sundhedsinnovation Sjælland  
2010 - 2011 Strategic designer and research assistant, FORA  
2008 - 2009 Product designer and researcher, Designit

#### Professional qualifications

I am an experienced and ambitious service designer and project manager with a high internal motivation to make a difference in accommodating end users through my work. To me, innovation means changes that work in everyday life. Innovation is the process from demand to implementation. At SDSI, we provide solutions that are productive and contribute to a measurable effect in somatic and psychiatric hospitals, social institutions and regional companies. To us, cooperation means to facilitate and form interdisciplinary cooperation with external partners.

At a methodological level, I work from a user-centered ethnographic approach coupled with a service design methodology. I have the experience both in organizing projects, designing solutions and facilitate open co-creation processes with users as well as with other stakeholders. I often practice a prototype approach to rapidly develop the best solution that takes into account the complex relationships around a particular challenge and learn through user tests sooner than later in the project.

#### Project Experience SDSI

- As an innovation consultant and project manager, I design and implement user- and vision processes for the psychiatric field in the Region of Southern Denmark.
- Further, I handle planning and the facilitation of the SDSI Innovation Agent education program directed at clinical personnel in the region.
- A feature project of which I was a manager, *A new bed for mental health services* 2012-2015, included client contact, financial management and project- and regional management of the interregional product development and the PPI collaboration. This project was an iterative open and user-driven innovation process leading to the phrasing of a series of requirements, ideas and requests for a new bed to be used in the psychiatric ward. The outcome of the process was a public purchase to be developed further in collaboration with some of the companies involved in the open innovation process. Continuously, the bed has been tested by a number of uses to ensure its market success.
- Another example of me as a project manager is managing the national conference "Ned med tvang" (Down with restraint) 2015. Here, my tasks were as the person responsible for user involvement, coordinating speakers and planning of the workshops and the facilitation of best practice on minimizing restraint.